

List of Authorized Collection & Recovery Agents

Location	Agency Name	Date of Agreement	Agreement Expiry Date	Agency Signatory	Agency Address	Contact No
Delhi	A K Debt Agencies (P) Ltd	30-Oct-15	29-Oct-17	Ajay Kumar Panesar	L2/104, 1st Floor, Outer Ring Road, New Mahavir Nagar, Vikaspuri, New Delhi - 110018	011-45059257 / 9810075681 / 011-47501336
Delhi	A.V.Collection & Marketing Pvt Ltd	19-May-16	18-May-18	Vineet Kharbanda / Amit Batra	K-115, Ground Floor, Krishna Park , Extn Tilak nagar, Delhi - 110018	/ 9891086190
Ludhiana & Chandigarh	ARC Legum Management Pvt Ltd	31-Mar-16	30-Mar-18	Vaibhav Vardhan	A-225, Ground Floor, Sec -14, Kaushambhi, Ghaziabad, UP 201010	/ 9889775577
Pune	ARSH Capital	18-Feb-16	17-Feb-18	Ramesh Gawade / Mahesh Thete / Sachin Jagatap	13/375, Khara Niwas, Gurunanak Nagar, Bhawani Peth, Pune - 411042	/ 9890744744
Chennai	BFI FACTORING SERVICES LTD	13-Nov-17	13-Nov-18	Velmurugan A	No. 51, R.K. Mutt Road, Mylapore, Chennai 600004	65499373 / 9444035070
Hyderabad	Bluestones Infrastructure India Pvt. Ltd	3-Aug-16	3-Aug-17	Ssharad S Mahiswari	201, SKY Crest, 77 Shanti Nagar, Masab tank, Hyderabad	
Delhi	Collection Regiment	26-Apr-16	26-Apr-18	Vipin Rana	B-97B, 3rd Floor, B Block, Panchsheel Vihar, New Delhi - 110017	41831995 / 9818189277
Ludhiana & Chandigarh	G D Enterprises	18-Apr-16	17-Apr-18	Deepak Saggi	# 739, Sector 9, Panchkula, Haryana - 134113	0172-2570578 / 9841511578
Ludhiana	Guru Kirpa INC	12-Oct-15	11-Oct-17	Vivek Sharma	Shop no.114, 1st Floor, Goal Market, Metro Road, Jamaalpur, Ludhiana - 141010	0161-4613878 / 9872001878 / 0161 - 2222100
Indore	Hardiya Associates	1-Oct-16	1-Oct-17	Kapil Rajendraprasad Hardiya	shop no 203, B-Block, 8A, RNT marg, Indore	0731-4096226 / 4060682 / 9926281000 / 8982400000
Bengaluru	Konark Credit Services	11-Aug-16	11-Aug-17	B Ganesh	15, 2nd Floor, 12th Main RajajiNagar, Bangalore, Karnataka-560010	23322437 / 9844016767
Bhopal	Kunal Fiscal Services	1-Aug-16	1-Aug-17	Mayank Maheshwari	HIG-6 Amer Complex, Near Anurag Colour Lab, M.P. Nagar Zone-2 Bhopal	0755-4291759 / 9425019159
Solapur	Lords Associates	8-Aug-16	8-Aug-17	Laxman Shravan Randhire	301, Krishna Plaza, Sarvoday Nagar, Hotagi Road Solapur-413003	0217-2605571, 2605572 / 9403688777
Bhopal	M A Associates	30-Oct-15	29-Oct-17	Sameer Parvez Khan	Plot no. 133, M.P.Nagar, Zone -2, Near Pragati Pertrol Pump, Bhopal - 462011	07554224777 / 9826838786
Aurangabad	M/s Shri Swami Samarth Enterprises	5-Aug-16	5-Aug-17	Deepak Eknath Kathar	Gajanan Nagar, Lean No 9, Garkhaeda Parsir, Aurangabad	/ 9822638311
Pune	M/s. Shree Swami Shankar Services	26-Jul-16	26-Jul-17	Narendra Mukund Dayal	Mamta Executive centre, ramji Niwas, 2nd Floor, 329 Nanapeth, Above Krishna Ice cream, Opp Chacha Halwai, Pune-411002	020-26350208 / 09 / 9823568189 / 7798988463

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Salem	M/s.Shine Global Debt Management (P)Ltd	1-Aug-16	1-Aug-17	G SeeniBal Singh	97G/11B, Teachers Colony, Palayamkottai, Road West. Tuticorin - 628002	0461-2311929 / 9092980929
Delhi	Nucleus Debt Assessment	1-Jul-16	1-Jul-17	Tushar Gulati	15A/55, 2nd Floor, Karol Baug, New Delhi - 110005	011-45626495 / 9811335550
Kochi	Número Uno Enterprises	28-Jul-16	28-Jul-17	Rijo T Mathew	37/1875-F-G, Bluemoon Silver, Jawahar Nagar, Kadavanthara PO, Cochin-682020	4058678 / 9020060755
Pune	Om Sai Credit Collection Services Pvt Ltd.	1-Aug-16	1-Aug-17	Amit B satpute & Pravin L Badhe	209, Anak Apt, Rasta Peth, Opp. K.E.M Hospital, Shrislisheth Chowk, Pune - 411011	/ 9850900900
Rajkot	OM Shiv Corporation	7-Feb-18	7-Feb-19	Chhatrapalsinh Kiritsinh Zala	Shop No 33, Opp. Kanta stree Vikas gruh, Shremad Bhavan, Dhebar Road Rajkot	0281-6543215 / 9879968779
Kolkata	R S Link	16-Mar-16	15-Mar-18	Sital Chandra Dey	B 29, Rajdanga Nabapally, 1st Floor, PS Kasba, Kolkata - 700107	69000370 / 371 / 9830222831
Indore	Reliable Associates	30-Oct-15	29-Oct-17	Bupendra Singh Bhadoria	G6, Alankar Point, Geetabhavan Square, Indore - 450001	0731-4069081 / 4098242 / 9425057171
Indore	Renuka Associates	25-Apr-16	24-Apr-18	Mohan Puntambekar	# 311-C, Block Silver Mall, 8 R.N.T Marg, Indore	07314098379 / 7772841565
Delhi	S M & Co.	30-Dec-17	29-Dec-20	Rajiv Malik	B - 113, 3rd Floor, Lajpat Nagar - 1, New Delhi - 110024	011-46633301 / 7042313156
Chennai	S M Associates Risk Management Pvt Ltd	14-Dec-15	13-Dec-17	M Asir	No.10, Arunachalam Street, Mandaiveli , Chennai - 600 028	044-43060206 / 9176665010
Hyderabad	S.S. Associates	13-Jul-16	13-Jul-17	Sreedharrao Sirighada & Verelapaty S Rao	H No:16-77, 2nd Floor, Road No: 3, Srikrishna Nagar, Dilshuk Nagar, PT Colony, Hyderabad,	/
Mumbai	Sai Financial Services	17-May-16	16-May-18	Mr Ravi Ardalkar	B/29 Royal Industrial Estate, 3rd Floor, Dadar - East, Mumbai - 400031	/ Mobile : 9225420303 Tel: 022-49226502
Ludhiana & Chandigarh	Saviour Agency	21-Mar-16	20-Mar-18	Yadwinder Singh Gill	# 61, 3rd Floor, Pink Flats, Sant Isher Singh Nagar, Pakhowal Road, Ludhiana - 141001	01614610606 / 9815347600
Mumbai	Secure Debt Management Consultants LLP	15-Dec-15	14-Dec-17	Gagan Kumar / Biswaranjan Satpathy	101, India Printing House, 42 Ambedkar Marg, Wadala (W), Mumbai - 400031	022-49064444 / 49202600 / 9820502905 / 9833022556
Aurangabad	Shivraj Associates	3-Mar-16	2-Mar-18	Rajendra Janjal	Shop no.19, Bhuvikas Bank Campus, Kranti Chowk , Aurangabad - 431001	/ 9371029878
Mumbai	Shree Ram Financial Services	16-Mar-16	15-Mar-18	Kamlesh Pandey	002, A-10, Sec 5, Opp. SBI, Shanti Nagar, Mira Road, Thane, 401107	65203215 / 9920711242
Mumbai	Sri Sainath Financial Services	1-Aug-16	1-Aug-17	Amit Gorakh Waghchaure	309, 6th Floor Shivkrupa Chs , Opp. TJSB bank, Dadapati wadi, Naupada, Thane	022-41005039 / 9821523222
Telangana	Tata Business Support Services Limited	27-Jul-16	28-Jul-19	Avadhut Thali & Krishnan AS	1-8-371, Gowra Trinity, SP Road, Chiran Fort Lane, Begumpet, Hyderabad - 500003	/

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Mumbai	Vaishnavi Management Pvt. Ltd	19-Jul-16	19-Jul-17	Mohan Poojari	Unit no. 6/6B, Udit Mittal Industrail Premises co-operative Socierty, Mittal Industrail Estate, A.K.Road, Marol Andheri East, Mumbai-400059	022-42723777 / 42723766 / 9892067777
Kolkata	Workforce Advisory Pvt Ltd.	28-Jul-16	28-Jul-17	Premasis Bhattacharjee	3110, Poddar Nagar, Ground Floor, Kolkatta, West Bengal	033-24148061 / 9830006363 / 8232011100
Chandigarh & Ludhiana	Darpan Enterprises	1-Nov-16	1-Nov-17	Kamaldeep Kapoor	H.No. 605/155A, ward No. 13, St No. 3, Guru Nanak Nagar, HRM school, Jamalpur, Focal Point, Ludhiana	0161-5002196 / 9876000196 / 9888269000
Mumbai	Cashguard enterprises	2-Feb-17	2-Feb-18	Rahul Dataram Gosavi	Shop No 6, Jeevan dharma Chs, Opposite Kopri muncipal office, Harishchandra rahut Road, kopri colony, Thane east 400603	/ 9920775486/ 9324802789
Delhi	Maruti consultants	2-Feb-17	2-Feb-18	Umed Singh Bhaker	B-5 Gali No-13, Sewak Park Uttam Nagar, New Delhi -110059	/ 9999500351
Chennai	Galaxy Credit Services	7-Feb-17	7-Feb-18	Mr . J Sridhar & Mrs . Geetha Jambulingam	Old-6, New-1, Flower Road 4th Lane, Purasawalkam. Chennai-84	044-42174720 / 48522336 / 9841070818 / 8015552294
Delhi	Apex Credit Controls	8-Feb-17	8-Feb-18	Manpreet Singh & Rasika Nagi	116, First Flr, Jaina Tower 1, District Centre, Janakpuri, New Delhi - 110058	011-66051111 / 66386211 /
Chandigarh & Ludhiana	SAI Collections	11-Sep-17	11-Sep-18	Rinku Bhatti	Cabin No. 302, 3rd Floor, SCO-18, Feroze Gandhi Market, Ludhiyana (Punjab)	9872842112 / 9646197469 / 9465303218 / 9837930910 / 9465303218
Mumbai	Storms Financial services	1-Apr-17	1-Apr-18	Sanjeeb Saha	G69, Eternity Commercial Premises LBS marg, Thane , Maharashtra - 400604	49709616 / 9970580133
UP/UK	I-Care Enterprises	1-Nov-17	1-Nov-18	Mahendra Singh	B-5 Murli Bhavan, Ashok Marg, Hazarajganaj, Lucknow, Uttar Pradesh - 226001	0522-4029988 / 9838008000
Chandigarh & Ludhiana	Suneel Kumar Arya	1-Oct-17	1-Oct-18	Suneel Kumar	Sco. 2, 3, Sewak Guest House wali Gali, Near Dremz Hotel, Bus stand, G.T. Road Karnal - 132001	/ 8813026694 / 9896000936 / 9253593000
Chennai	Collman Services	1-Sep-17	1-Sep-18	Sundri Vijayakumar	No -6, Jawaharlal Nehru Road, Anna Nagar west, Chennai - 600040	9840117888 / 9840117888
Mumbai	B.M.Enterprises	11-Oct-17	11-Oct-18	Mahesh Kashinath Borse	Shop-35, Ground Floor, V-Mall Thakur Complex, Near Sai Dham Mandir, Kandivali East-400101	/ 8828093333
Delhi	BIZVENTS	1-Dec-17	1-Dec-18	Harish Krishna	FF 10, Anupam PVR Shoppoing Arcade Saket, New Delhi-110017	011-43211522 / 9811771615
Jabalpur	A.A.Associates	18-Dec-17	18-Dec-17	Isahuddin Nazeeruddin	1515 LIC Madan Mahal, Barsana Mohala, Jabalpur - 482002	/ 9300728785
Delhi	SAM Credit Controls	1-Dec-17	1-Dec-18	Gulab Singh	Plot No. 40, Raja Gargden, Opposite Metro Pillar, No-372, New Delhi - 110015	9540243404 / 9990721111 /

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Salem	Sarah Agencies	28-Aug-17	28-Aug-19	Jayachandran K	120, UKP Complex, 2nd Floor, Vewnkatakreshna road, Udumalpet, Tiruppur Tamil Nadu - 642126	4252291441 / 4252228710 / 9843044111 / 9894270647
Pune	Shree Enterprises	6-Feb-18	6-Feb-18	Dattatray Shivajirao Khedkar	Office 1006, First Floor , Saraswati Complex, Sukrawar Peth ,Near Natraj Hotel, Pune - 411002	/ 8657777171 / 8380807171

Guidelines to be followed by the service provider

All employees/personnel of the Service Provider should follow the following guidelines strictly:

- i. Borrower should be contacted ordinarily at the place of his/her choice and in the absence of any specified place at the place of his residence and if unavailable at his residence, at the place of business/occupation/ Property agreed by the Borrower;
- ii. Identity and authority to represent should be made known to the Borrower at the first instance.
- iii. Borrowers' privacy should be respected.
- iv. Interaction with the Borrower should be in a civil manner.
- v. Borrower should be contacted between 07:00hrs and 19:00hrs, unless the special circumstance of the Borrower is business or occupation require otherwise.
- vi. Borrower request to avoid calls at a particular time or at a particular place should be honored as far as possible.
- vii. Borrower should be acquainted with all the information regarding overdues for enabling discharge of dues.
- viii. All assistance should be given to resolve disputes or differences in a mutually acceptable and in an ordinary manner.
- ix. During visit to the Borrowers place for collection of amounts dues, decency and decorum should be maintained.
- x. Inappropriate occasions such as bereavement in the family or such other calamitous occasions should be avoided for making visits to collect the dues.
- xi. Demeanor that would suggest criminal intimidation or threat of violence should be carefully avoided.
- xii. The Service Provider while collecting the amounts due should not resort to any false, deceptive or misleading representation. It should not falsely represent or imply that he or she is connected with or affiliated with any of the governmental or judicial authority. It also needs to abstain using any identification which can lead to wrong representation.
- xiii. The Service Provider or its employees, personnel should also not falsely represent the character, amount, or legal status of the debt.
- xiv. In case of non-adherence to above guidelines/procedures, Service Provider will be solely responsible for any and every consequences arising thereof.