

## List of Authorized Collection & Recovery Agents

S.No	Location	Vendor Name	Date of Agreement	Date of Expiry	Agency Signatory	Agency Address	Contact No
1	Ahmedabad	Shree Services	01-Feb-19	01-Feb-20	Ganesh AshokBhai Pasawala	1681, 2nd floor, Above Shree Pattrika Sevkaniwadi, Khadia, Ahmeddabad	/ 9825137348 / 9898913179
2	Aurangabad	M/s Shri Swami Samarth Enterprises	05-Aug-16	05-Aug-17	Deepak Eknath Kathar	Gajanan Nagar, Lean No 9, Garkhaeda Parsir, Aurangabad	/ 9822638311 /
3	Aurangabad	Shivraj Associates	03-Mar-16	02-Mar-18	Rajendra Janjal	Shop no.19, Bhuvikas Bank Campus, Kranti Chowk , Aurangabad - 431001	/ 9371029878 /
4	Bangalore	Access Credit Services	03-Oct-18	03-Oct-19	Dhyanesh Sinha K	243, 67th Gross, 5TH Block, Rajajinagar, Bangalore	41537557 / 8041732854 / 845016342
5	Bengaluru	Konark Credit Services	11-Aug-16	11-Aug-17	B Ganesh	15, 2nd Floor, 12th Main RajajiNagar, Bangalore, Karnataka-560010	23322437 / 9844016767 /
6	Bhopal	Kunal Fiscal Services	20-Feb-18	20-Feb-19	Mayank Maheshwari	HIG-6 Amer Complex, Near Anurag Colour Lab, M.P. Nagar Zone-2 Bhopal	0755-4291759 / 9425019159 /
7	Bhopal	M A Associates	30-Oct-15	29-Oct-17	Sameer Parvej Khan	Plot no. 133, M.P.Nagar, Zone -2, Near Pragati Petrol Pump, Bhopal - 462011	07554224777 / 9826838786 /
8	Bhopal	Prowess Fincap	08-Jan-19	08-Jan-20	Pappur Ahmed Ali	Shop No. 73 & 24, Meenakshi Heritage, Shakti Nagar Shopping Complex, Bhopal - 462024	0755-265342 / 9893175786 /
9	Bhopal	Outcome Associates	01-Apr-19	01-Apr-20	Hussain Abbas Jafri	Plot No 4, Vaibhav Complex Near Ex CitiBank Building Zone-1 MP Nagar Bhaopal	0755-4207026 / 8120336909 / 9111508106
10	Chandigarh & Ludhiana	Darpan Enterprises	01-Nov-16	01-Nov-17	Kuldeep Kapoor	H.No. 605/155A, ward No. 13, St No. 3, Guru Nanak Nagar, HRM school, Jamalpur, Focal Point, Ludhiana	0161-5002196 / 9876000196 / 9888269000
11	Chandigarh & Ludhiana	SAI Collections	11-Sep-17	11-Sep-18	Rinku Bhatti	Cabin No. 302, 3rd Floor, SCO-18, Feroze Gandhi Market, Ludhiyana (Punjab)	9872842112 / 9646197469 / 9465303218 / 9837930910 / 9465303218 / 9872842112
12	Chandigarh & Ludhiana	Suneel Kumar Arya	01-Oct-17	01-Oct-18	Suneel Kumar Arya	SCO. 2, 3, Sewak Guest House wali Gali, Near Dremz Hotel, Bus stand, G.T. Road Karnal - 132001	/ 8813026694 / 9896000936 / 9253593000 /
13	Chandigarh & Ludhiana	J S Enterprises	01-Jul-18	01-Jul-19	Jaspal Singh Saini	New Defence Colony, Backside of Luck Dhaba, Zirakpur, Punjab -	01762-529100 / 9914320001 /
14	Chennai	BFI FACTORING SERVICES LTD	13-Nov-17	13-Nov-18	Velmurugan A	No. 51, R.K. Mutt Road, Mylapore, Chennai 600004	65499373 / 9444035070 / 9445065791
15	Chennai	Collman Services	01-Sep-17	01-Sep-18	Sundrai Vijaya Kumar	No -6, Jawaharlal Nehru Road, Anna Nagar west, Chennai - 600040	/ 9840117888 /

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16	Chennai	Galaxy Credit Services	01-Feb-19	01-Feb-20	J Sridhar	Old-6, New-1, Flowers Road 4th Lane, Purasawalkam Tamilnadu Chennai-84	044-42174720 / 48522336 / 9444112447 / 9841070818 / 8015552294
17	Chennai	S M Associates Risk Management Pvt Ltd	09-May-18	09-May-19	M ASIR	No.10, Arunachalam Street, Mandaiveli , Chennai - 600028	044-43060206 / 9176665010 /
18	Delhi	A K Debt Agencies (P) Ltd	30-Oct-15	29-Oct-17	Ajay Kumar Panesar	L2/104, 1st Floor, Outer Ring Road, New Mahavir Nagar, Vikaspuri, New Delhi - 110018	011-45059257 / 011-47501336 / 9810075681 /
19	Delhi	A.V.Collection & Marketing Pvt Ltd	19-May-16	18-May-18	Vineet Kharbanda	K-115, Ground Floor, Krishna Park , Extn Tilak nagar, Delhi - 110018	/ 9891086190 /
20	Delhi	Apex Corporate Services PVT. LTD.	06-Dec-18	06-Dec-19	Manpreet Singh	415, First Flr, Jaina Tower 1, District Centre, Janakpuri, New Delhi - 110058	011-66051111 / 66386211 / /
21	Delhi	BIZVENTS	01-Dec-17	01-Dec-18	Harish Krishna	110 FF 10, Anupam PVR Shopping Arcade Saket, New Delhi-110017	011-43211522 / 9811771615 / 9811771615
22	Delhi	Collection Regiment	31-Jul-18	31-Jul-19	Vipin Rana	B-97B, 3rd Floor, B Block, Panchsheel Vihar, New Delhi - 110017	41831995 / 9818189277 /
23	Delhi	Maruti consultants	02-Feb-17	02-Feb-18	Umed singh Bhaker	B-5 Gali No-13, Sewak Park Uttam Nagar, New Delhi -110059	99995003511 / /
24	Delhi	Nucleus Debt Assessment	01-Jul-16	01-Jul-17	Santosh Gulati	15A/55, 2nd Floor, Karol Baug, New Delhi - 110005	011-45626495 / 9811335550 /
25	Delhi	S M & Co.	30-Dec-17	29-Dec-20	Rajiv Malik	B - 113, 3rd Floor, Lajpat Nagar - 1, New Delhi - 110024	011-46633301 / 7042313156 /
26	Delhi	SAM Credit Controls	01-Jan-19	31-Dec-19	Gulab Singh	Plot No. 40, Raja Gargden, Opposite Metro Pillar, No-372, New Delhi - 110015	9540243404 / 9990721111 / / 8744801113
27	Delhi	Shakti Associates	01-Jun-18	01-Jun-19	Pratibha Sharma	M-60 Sectors 23, Sanjay Nagar, Ghaziabad - 201002	/ 9999409827 / 9212234823 /
28	Delhi	Narender Kadyan	08-Aug-18	08-Aug-19	Narender Kadyan	391, Veer Awas, Sector 18A, Dwarka , Delhi	/ 9810491142 /
29	Hyderabad	Bluestones Infrastructure India Pvt. Ltd	03-Aug-16	03-Aug-17	Ssharad Mahiswari	201, SKY Crest, 77 Shanti Nagar, Masab tank, Hyderabad	/ /
30	Hyderabad	S.S. Associates	13-Jul-16	13-Jul-17	Verelapaty Sreenivasa Rao	H No:16-77, 2nd Floor, Road No: 3, Srikrishna Nagar, Dilshuk Nagar, PT Colony, Hyderabad,	9347777259 / 4040208259 / 4040136509
31	Indore	Assets Manager	16-May-18	16-May-19	Rajiv Dham	202-C Shimla Pride, WB-59, Scheme No-94, Indore	/ 9424072406 /

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32	Indore	Hardiya Associates	01-Oct-16	01-Oct-17	KAPIL HARDIYA	shop no 203, B-Block, 8A, RNT marg, Indore	0731-4096226 / 4060682 / 9926281000 / 8982400000
33	Indore	Reliable Associates	30-Oct-15	29-Oct-17	Bhupinder Singh Bhadoria	G6, Alankar Point, Geetabhavan Square, Indore - 450001	0731-4069081 / 4098242 / 9425057171 /
34	Indore	Renuka Associates	20-Apr-19	20-Apr-20	Mohan puntambekar	# 311-C, Block Silver Mall, 8 R.N.T Marg, Indore	0731-4098379 / 7772841565 /
35	Indore	Shree Siddhi Vinayak Enterprises	21-Jun-18	21-Jun-19	Dharmendra Pancholi	206, 2nd Floor, Oasis Trade Centre, palasia *, Rishi Market, Y. N Road, Indore - 452001	0731-4965316 / 9111114391 /
36	Jabalpur	A.A.Associates	15-Jan-19	15-Jan-20	Islahuddin Nazeeruddin	1515 LIC Madan Mahal, Barsana Mohala, Jabalpur - 482002	9300728785 / 9300728785 /
37	Kochi	Numero Uno Enterprises	28-Jul-16	28-Jul-17	Rijo T Mathew	37/1875-F-G, Bluemoon Silver, Jawahar Nagar, Kadavanthara PO, Cochin-682020	4058678 / 3239733 / 9388860755
38	Kolkata	R S Link	16-Mar-16	15-Mar-18	Sital Chandra dey	B 29, Rajdanga Nabapally, 1st Floor, PS Kasba, Kolkata - 700107	69000370 / 371 / 9830222831 /
39	Kolkata	Workforce Advisory Pvt Ltd.	07-Jun-18	07-Jun-19	Debasis Bhattacharjee	3110, Poddar Nagar, Ground Floor, Kolkatta, West Bengal	033-24148061 / 9830006363 / 8232011100
40	Ludhiana	Guru Kirpa INC	16-May-18	16-May-19	Vivek Sharma	Shop no.114, 1st Floor, Goal Market, Metro Road, Jamaalpur, Ludhiana - 141010	0161-4613878 / 9872001878 / 0161 - 2222100 /
41	Ludhiana & Chandigarh	ARC Legum Management Pvt Ltd	31-Mar-16	30-Mar-18	Vaibhav Vardhan	A-225, Ground Floor, Sec -14, Kaushambhi, Ghaziabad, UP 201010	/ 9889775577 / 9990672719
42	Ludhiana & Chandigarh	G D Enterprises	18-Apr-16	17-Apr-18	Deepak Saggi	# 739, Sector 9, Panchkula, Haryana - 134113	0172-2570578 / 9841511578 /
43	Ludhiana & Chandigarh	Saviour Agency	20-Apr-18	20-Apr-19	Yadwinder Singh Gill	# 61, 3rd Floor, Pink Flats, Sant Isher Singh Nagar, Pakhowal Road, Ludhiana - 141001	01614610606 / 9815347600 /
44	Mumbai	ACENTO	23-Jan-18	23-Jan-19	Amarjit Singh Mehta	E-518, The Floral Deck Plaza , Central Midc Road, Andheri - East - 400093	/ 9892700700 /
45	Mumbai	B.M.Enterprises	13-Nov-18	13-Nov-19	Mahesh Borse	Shop-35, Ground Floor, V-Mall Thakur Complex, Near Sai Dham Mandir, Kandivali East-400101	/ 8828093333 /
46	Mumbai	Cashguard enterprises	02-Feb-17	02-Feb-18	Swati Chandrakanta lad	Shop No 6, Jeevan dharma Chs, Opposite Kopri mumicipal office, Harishchandra rahut Road, kopri colony, Thane east 400603	/ 9920775486 / 9324802789
47	Mumbai	Secure Debt Management Consultants LLP	15-Dec-15	14-Dec-17	GAGAN KUMAR	101, India Printing House, 42 Ambedkar Marg, Wadala (W), Mumbai - 400031	022-49064444 / 49202600 / 9820502905 / 9833022556 /
48	Mumbai	Shree Ram Financial Services	05-Apr-19	05-Apr-20	Kamlesh Pandey	002, A-10, Sec 5, Opp. SBI, Shanti Nagar, Mira Road, Thane, 401107	65203215 / 9920711242 / 65203215

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49	Mumbai	Sri Sainath Financial Services	17-Sep-18	17-Sep-19	Amit Gorakh Waghchaure	309, 6th Floor Shivkrupa Chs , Opp. TJSB bank, Dadapati wadi, Naupada, Thane	022-41005039 / 9821523222 /
50	Mumbai	Storms Financial services	28-Feb-18	28-Feb-19	Sanjeeb Manoranjan Saha	G69, Eternity Commercial Premises LBS marg, Thane , Maharashtra - 400604	49709616 / 9970580133 /
51	Mumbai	Vaishnavi Management Pvt. Ltd	19-Jul-16	19-Jul-17	Mohan A Poojary	Unit no. 6/6B, Udit Mittal Industrail Premises co-operative Socierty, Mittal Industrail Estate, A.K.Road, Marol Andheri East, Mumbai-400059	022-42723777 / 42723766 / 9892067777 /
52	Mumbai	Vega Enterprises	01-Dec-18	01-Dec-19	Vidula Prasad Patil	Shop No 1, New Sunita CHS, Railway QTR, B-Cabin Road, Thane West	/ 9224514661 /
53	Mumbai	S S Business Solutions	30-May-19	30-May-20	Maruti Ganpat Shinde	302, 3rd floor, Borivali Arunodaya Chs, Market Lane, Borivali West	022-68177327 / 9930110020 / 9920523788
54	Mumbai	Mmoney Infinite Financial Services Ltd	08-Jul-19	08-Jul-20	Nilesh Kanaiyalal Joshi	24th Floor, Loonet Bldg, Plot No 191, Dr. Ambedkar Marg, Dadar East	022-24976092 / 9819606083 /
55	New Delhi	SMH Solutions India Pvt Ltd	03-Dec-18	03-Dec-19	Pooja Chopra	2nd Floor, A 25 Rajouri garden , New Delhi	/ 9818179999 / 9210179999
56	Pune	ARSH Capital	18-Feb-16	17-Feb-18	Ramesh G Gawade	13/375, Khara Niwas, Gurunanak Nagar, Bhawani Peth, Pune - 411042	/ 9890744744 / 9766319170
57	Pune	M/s. Shree Swami Shankar Services	26-Jul-16	26-Jul-17	Narendra Mukund Dayal	Mamta Executive centre, ramji Niwas, 2nd Floor, 329 Nanapeth, Above Krishna Ice cream, Opp Chacha Halwai, Pune-411002	020-26350208 / 09 / 9823568189 / 7798988463
58	Pune	Om Sai Credit Collection Services Pvt Ltd.	01-Aug-16	01-Aug-17	Amit Balkrishna Satpute	209, Anak Apt, Rasta Peth, Opp. K.E.M Hospital, Shrislsheth Chowk, Pune - 411011	69000595/69000590 / 9850900900 / 9922556556
59	Pune	Shree Enterprises	06-Feb-18	06-Feb-19	Dattatraya Khedekar	Offfice 1006, First Floor , Saraswati Complex, Sukrawar Peth ,Near Natraj Hotel, Pune - 411002	/ 8657777171 / 8380807171 /
60	Rajkot	OM Shiv Corporation	07-Feb-18	07-Feb-19	Chhatrapalsinh Kiritsinh Zala	Gr FI Shop No 33, Opp. Kanta stree Vikas grup, Shremad Bhavan, Dhebar Road Rajkot	0281-6543215 / 9879968779 /
61	Rajkot	Pitambar Financial	01-Mar-19	01-Mar-20	Baldevbhai Jorubha Paliya	Office 307, 3rd Floor, Dhanrajni Complex, Yagnik Road, rajkot, Gujarat - 360001	02812-464623 / 9737739997 /
62	Salem	M/s.Shine Global Debt Management (P)Ltd	01-Aug-16	01-Aug-17	G.Seenibal Singh	97G/11B, Teachers Colony, Palayamkottai, Road West. Tuticorin - 628002	0461-2311929 / 9092980929 /
63	Salem	Sarah Agencies	28-Aug-17	28-Aug-19	Jayachandran K	120, UKP Complex, 2nd Floor, Vewnkatakreshna road, Udumalpet, Tiruppur Tamil Nadu - 642126	4252291441 / 4252228710 / 9843044111 / 9894270647 /
64	Solapur	Lords Associates	08-Aug-16	08-Aug-17	Laxman Randhire	301, Krishna Plaza, Sarvoday Nagar, Hotagi Road Solapur-413003	0217-2605571, 2605572 / 9403688777 /
65	UP/UK	I-Care Enterprises	01-Nov-18	01-Nov-19	Mahendra Singh	B-5 Murli Bhavan, Ashok Marg, Hazarajganaj, Lucknow, Uttar Pradesh - 226001	0522-4029988 / 9838008000 /

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### Guidelines to be followed by the service provider

All employees/personnel of the Service Provider should follow the following guidelines strictly:

- i. Borrower should be contacted ordinarily at the place of his/her choice and in the absence of any specified place at the place of his residence and if unavailable at his residence, at the place of business/occupation/ Property agreed by the Borrower;
- ii. Identity and authority to represent should be made known to the Borrower at the first instance.
- iii. Borrowers' privacy should be respected.
- iv. Interaction with the Borrower should be in a civil manner.
- v. Borrower should be contacted between 07:00hrs and 19:00hrs, unless the special circumstance of the Borrower is business or occupation require otherwise.
- vi. Borrower request to avoid calls at a particular time or at a particular place should be honored as far as possible.
- vii. Borrower should be acquainted with all the information regarding overdue for enabling discharge of dues.
- viii. All assistance should be given to resolve disputes or differences in a mutually acceptable and in an ordinary manner.
- ix. During visit to the Borrowers place for collection of amounts dues, decency and decorum should be maintained.
- x. Inappropriate occasions such as bereavement in the family or such other calamitous occasions should be avoided for making visits to collect the dues.
- xi. Demeanor that would suggest criminal intimidation or threat of violence should be carefully avoided.
- xii. The Service Provider while collecting the amounts due should not resort to any false, deceptive or misleading representation. It should not falsely represent or imply that he or she is connected with or affiliated with any of the governmental or judicial authority. It also needs to abstain using any identification which can lead to wrong representation.
- xiii. The Service Provider or its employees, personnel should also not falsely represent the character, amount, or legal status of the debt.
- xiv. In case of non-adherence to above guidelines/procedures, Service Provider will be solely responsible for any and every consequences arising thereof.